-----Original Message-----From: James Derbin Sent: Thursday, August 30, 2012 10:43 AM To: Jim Heitzman Subject: FW:

FYI - This is the customer I mentioned last week that we helped downsize their water meter from 1.5" to 1". He will save \$47/Month on meter fees.

-James

-----Original Message-----From: Galli, Jeffery CIV CID UNIT Monterey [mailto:jeffery.galli@navy.mil] Sent: Thursday, August 30, 2012 9:44 AM To:

Subject:

Mayor Delgado and City Manager Yount,

Good morning.

I just wanted to take a minute to let you know that you have two outstanding personnel affiliated with the fine city of Marina. Fire Chief Kelley and Mr. James Derbin, Operations and Maintenance Superintendent of MCWD, were both very helpful in assisting me with a water meter issue for my residence in Marina.

Both men went above and beyond to assist me with this issue and were able to help me come to a resolution. Fire Chief Kelley personally came to my residence to perform an inspection and discovered a hidden issue that he promptly had corrected.

I would like to commend them both and know that you are very fortunate to have them both working with the City of Marina. Thank you for your time.

Respectfully,

Mr. Jeff Galli

Jeff Galli N1 Administrative Department Head Center For Information Dominance Unit Monterey, CA (831) 242-5995 DSN 768 jeffery.galli@navy.mil